

Financial Policy – Effective January 1, 2017

At Dr. Briller's office, we understand that most of our patients are not familiar with dental terms or dental insurance procedures. Our goal as your dental office is to help you understand your dental benefits and treatment so there is no confusion or surprises during your visits; with that, we have outlined our payment policy to answer any financial questions you may have.

- a. Uninsured patients are expected to pay the full amount the day treatment is rendered.
- b. Insured patients are to understand that we do not have any control over their dental insurance company or benefits. Dental benefits are between you, your employer, and the insurance company.
- c. We will estimate your financial responsibility for services. Your estimated co-insurance is due the same day treatment is rendered.
- d. Our office accepts all major credit cards, check, or cash for payment.
- e. As a courtesy, we will submit the dental claim to your insurance company. You do have the right to submit the claim to your insurance company yourself.
- f. Any amount not paid by the insurance company for any reason is the patients responsibility.
- g. There are times that the estimation does not match your responsibility. If this happens, you will receive a statement in the mail.
 - 1. Your balance will be due within 30 days of receiving your statement.
 - 2. Balances not settled after 90 days will be sent to a third party collection agency.

As of January 1, 2017, we have active contracts with the following insurance plans: Fidelio, Delta Dental Premier, Horizon BCBS of New Jersey & Cigna. As an out of network provider for all other insurance companies, we charge at our full rate vs. a negotiated rate agreed upon by both the insurance company and us. We will gladly submit claims and receive payments from them; however, any remaining balance becomes the responsibility of the guarantor.

<u>Cancellation Policy – Effective January 1, 2017</u>

This office is a private practice dental office and not a dental "clinic." Appointment time is reserved for you alone. Where appropriate, we prefer to schedule longer appointments so we can complete as much needed dental treatment as possible during one appointment. We feel this type of scheduling will cause minimal disruption to your daily schedule and will provide efficiency in completing your dental care. When you make an appointment, please be sure that you will be able to keep it. If you cannot make an appointment on time as scheduled, please notify the office. There will be a charge of \$25 per 30 minutes of scheduled time for a late arrival, missed, or a cancelled appointment with less than 24 hours' notice for your appointment. Multiple late, missed or cancelled appointments may lead to dismissal from the practice.

I acknowledge I have read and reviewed the above policies. I have had the opportunity to ask any questions regarding these matters and agree to abide by the above policies